
Improving mobility access in Northwest Ohio

Transportation Coordination Committee

March 10, 2021

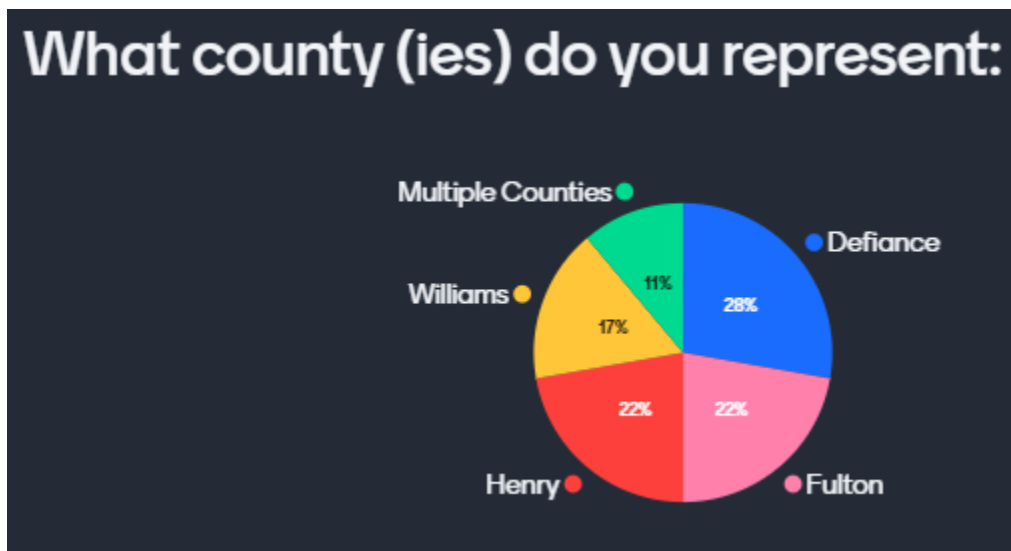
Current Coordinate Plan Goals

- Hire mobility manager
- Transportation Coordination
- Funding
- Identify Unmet Needs
- Transportation Education

Timeline Regional Coordinated Plan

- March- [Transportation Needs](#) surveys deployed; [public meeting](#)
- April- [stakeholder survey](#) and provider information form due April 1, 2021
- May- public survey due May 31, 2021
- June- prioritize unmet needs at TCC meeting; create goals from unmet needs
- July- 30 day public comment period
- September- review comments at TCC meeting; finalize Coordinate Plan for approval

Menti.com



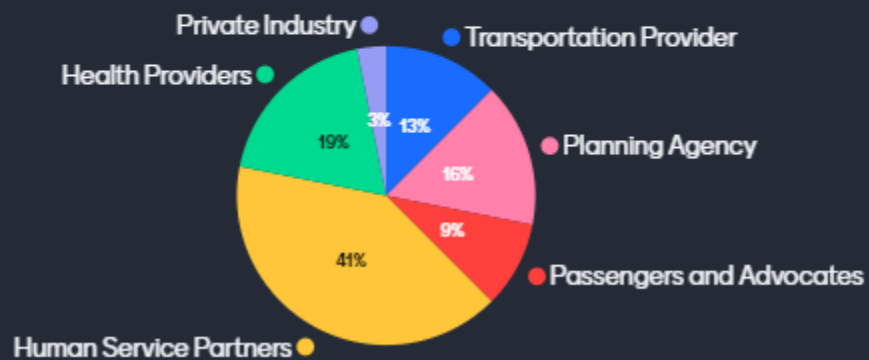
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Go to www.menti.com and use the code 3245 1060

What category best describes you:



Not interested

How do you feel about a regional coordinated plan?

0.8

Make it happen

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Who should come to the quarterly meetings?



Questions for the presenter:

1/3

I guess I would like to know what the exact goal or end point is from this work.

0 👍

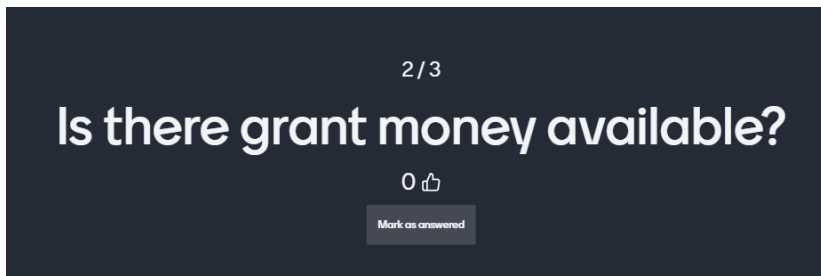
Unknown what the goals or end point will be at this point. Will have a better picture of that once we access the unmet needs of the region.



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It all depends on what we hope to accomplish, but yes there is funding available.

Proposed Pilot Program

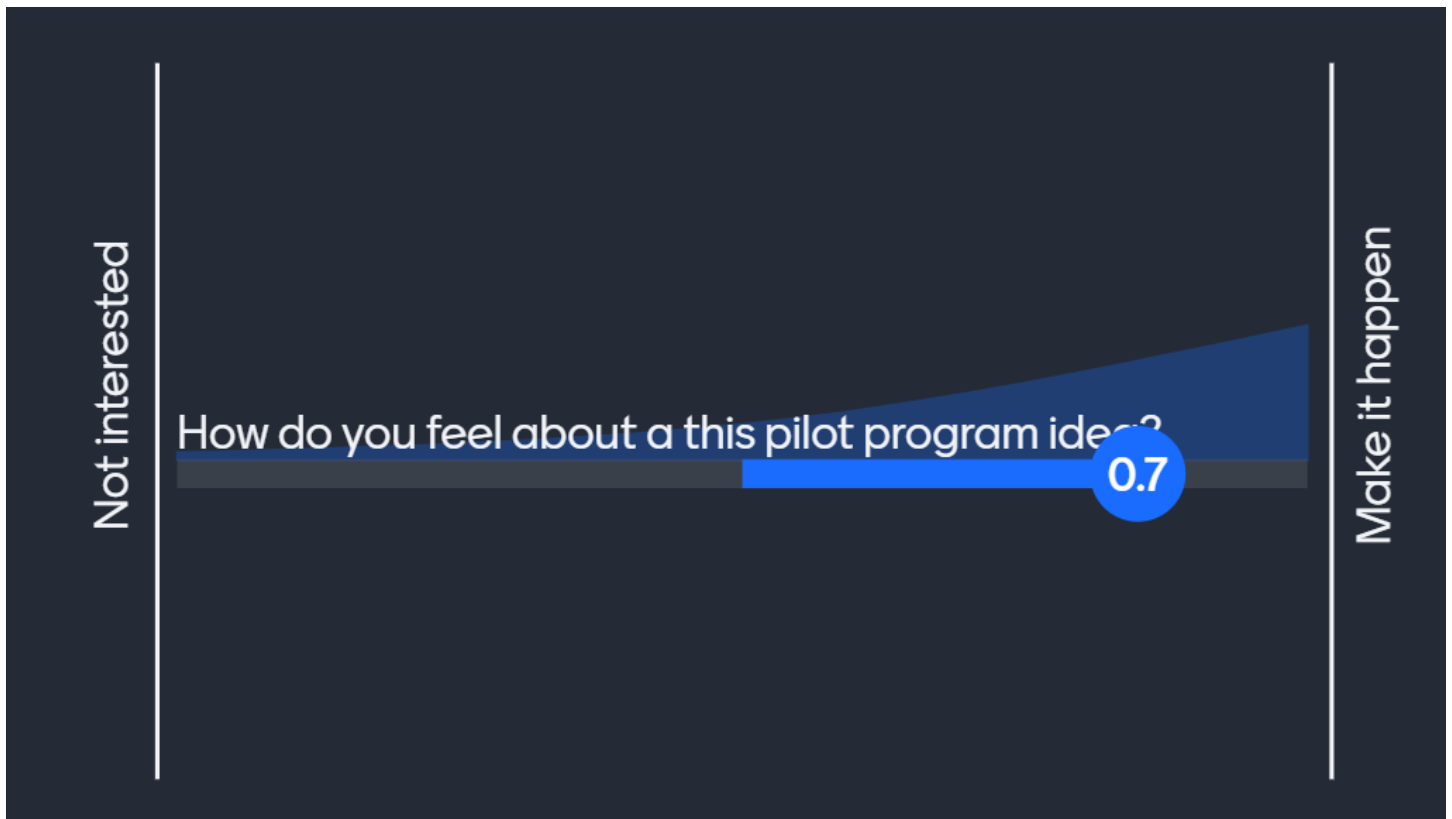
Ride Brokerage Model

Discussed a brokerage model that would include the usage of technology to assist in making trips more efficient. Looking for a county that would be interested in conducting a pilot program. Agencies would opt into the program.

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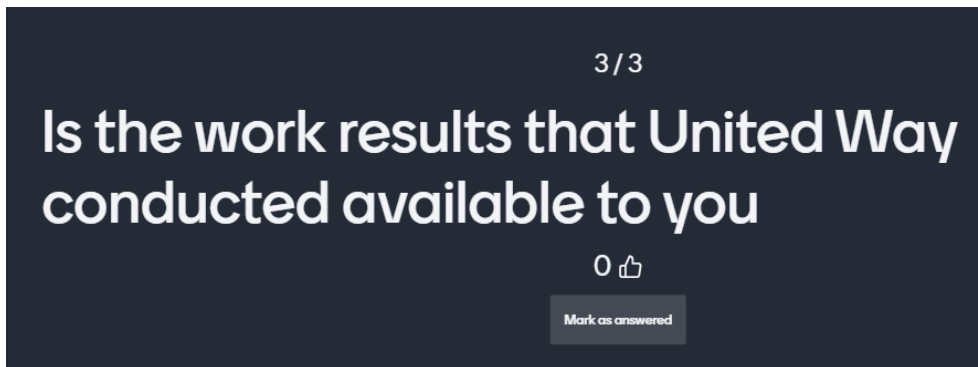
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The United Way of Defiance along with NOCAC, the City of Defiance, and K&P Medical have conducted similar pilot programs as the ride brokerage model. Their rough numbers are as follows:

Employment: 2136
Legal: 77
Medical: 42

Breakout Rooms

Please unmute microphones and turn on cameras to better engage with discussion. Have a note taker and send notes to mobility@mvpo.org.

- Do the group members in this room work together across county lines? If so, how?
 - Do you have standing meetings or listservs? Belong to a larger professional organization?
- What are some transportation challenges that this group faces as an organization and in serving others?
- How are group members overcoming these challenges at the moment? What transportation assistance/programs are offered?
- What are some transportation wishlist items this group would like to see in future?
- What are things that this group is excited about if we create a regional transportation plan?
- What are things that this group is apprehensive about if we create a regional transportation plan?
- What would this group like people outside their group to know about their work?



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Breakout Notes Takeaways:

- Need 3rd shift transportation options
- Need transportation options for crisis response
- Each County to connect with their local providers to better understand their local transit needs and the Regional Concept
- Request that Kim reach out to Commissioners to secure their input
- Need transportation for local patient to and from local appointments, regional appointments; from the ED after an ambulance delivers them with no one to pick them up; discharge from a hospital stay with no one to pick them up; needs for transportation for patients with assistive devices, bariatric services, wellness appointments, pharmacy for meds.
- Community Memorial has a van but is restricted to a 17 mile radius; sometimes local PD will transport patients, sometimes staff transports patients but neither of these are the preferred method; K&P, etc will not assist patients, they are transport only.
- Wish list: patients pay what they can afford, but they have to contribute something; Patti talked about the Henry County Transportation service renting out their vans for parties, weddings, etc. Discussed the possibility of following the Henry County model.
- More transportation to serve the needs of patients. One “stop shop” service whereby a facility calls one number and the person taking the call makes all the arrangements and then calls back with the information. Need to cross regional boundaries.
- Who bears the cost? Are there grant monies? Startup capital? Who funds the service? Who has accessibility and liability?
- Would like others to know: Complicated; stressful at times, volumes; hospital receives an enormous amount of “asks” from communities for funding projects and programs.
- If you did not send your breakout group’s notes, please do so



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Notes from Kim:

- Keep promoting the Transportation Needs Survey. More survey completions = better data on needs.
- Next TCC Meeting: June 9, 2021 @ 1:00pm. So I am better able to keep attendance at these meetings, please register for the meeting: <https://us02web.zoom.us/meeting/register/tZcrcOmsrT8sE9l-VWGViy3ZFSw0grQqpQ5P>
- If you are interested in having a pilot program in your county, please contact your commissioners. Commissioners, please contact me if this is of interest to your county
- To view the recorded meeting: <https://youtu.be/oR28RCSW4IE>



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Just for fun, here's a picture commemorating our first regional discussion!



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