

Defiance County Senior Services Transportation Program

Since 1975, Defiance County Senior Services has provided safe, reliable transportation to Defiance County residents, age 60 years and older.

Other DSCC Programs

- Hot, Home Delivered Meals
- Congregate Meals at 2 sites
- Defiance and Hicksville
- Frozen Meal
- Therapeutic Meals
- Nutrition Assessments
- Farmer's Market Programs
- Commodities
- Alzheimer Caregiver Groups
- Crafts and Activities
- Health and Wellness Programs
- Education
- Volunteer Opportunities
- Auxiliary Fundraising



Winter, Spring, Summer, Fall

All you have to do is call!

Defiance County Senior Services Transportation Program

140 East Broadway Street
Defiance, Ohio 43512

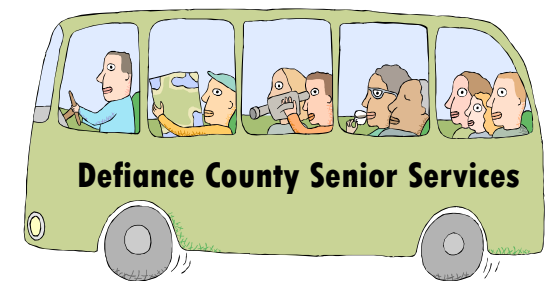
Phone: 419-782-3233

E-mail: [dcss@defiance-
county.com](mailto:dcss@defiance-county.com)



Defiance County Senior Services

Transportation Program

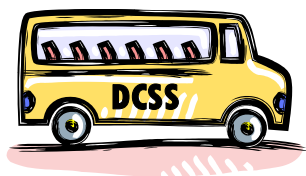


Call Us: 419-782-3233

Defiance County Senior Services Transportation Program

What We Are

- We provide transportation service to Defiance County residents age 60 years and older
- We provide door to door service
Door to door service means we will pick you up at the door of your home and drop you off at the door of your destination.
- We are able to transport you if you need to use a walker, wheelchair or service animal
- We provide transports to medical appointment both in and out of town - as far as Ft Wayne and Toledo.
- We help you remain independent and active with rides to our Defiance County Senior Centers, to beauty shops, to downtown stores and banks, to the north side shopping areas and more



Defiance County Senior Services Transportation Program

What We Are NOT

- We are NOT an emergency response vehicle - our vehicles are not capable of accommodating Geri chairs, lift boards or a gurney.
If you are in an emergency situation, please call 911
- We are NOT a Taxi service - we have guidelines attached to our funding we must follow
- We are not able to lift anyone.
- We are NOT a snow or ice removal service - please make sure a path from your door to the curb is clear.
- We Can NOT help you dress or administer your medications - but we can help you identify agencies that will assist you.

The Senior Services Transportation Program has a daily schedule so we can assist many people each day. If you are ready when we arrive, you are helping everyone!

If your appointment is cancelled, please notify us as soon as possible.

419-782- 3233

Defiance County Senior Services Transportation Program

Questions and Answers

Q. - Is there a charge for this service?

A. - There is no charge for transportation services, but donations are needed and gladly accepted. We suggest .50 cents per mile as a donation.

Q. - How far in advance should I make an appointment?

A. - We ask you to make your appointment at least 3 to 5 working days in advance, and longer for out of town appointments if possible.

Q.- If I don't know I have an appointment until 1 day ahead, should I call anyway?

A. - Yes - if there is any way we can help, we will be glad to assist.

Q.- I have four steps on my porch and I'm in a wheelchair, will DCSS still transport me?

A. - For your safety and the safety for our staff we will assist down one step. Please remember our drivers are not able to lift anyone.

Q. -What if I need to go to multiple stores on grocery shopping day?

A. - Please do not ask the driver to make unscheduled stops. Call Dennis so he can schedule you in for your time needed.

Q. - If you can't accommodate me, where can I find help?

A. - Please call us and allow us to help you find other community resources to assist you.

Will you please acknowledge that you have read and understand this transportation brochure by signing below and returning this panel to Defiance County Senior Services, c/o Dennis Vajen Transportation Coordinator 140 East Broadway Street, Defiance, Ohio 43512. Thank you.

Signature _____ Date _____

Defiance County Senior Services
Transportation Program 419-782-3233

